CHARGE OF DISCRIMINATION	AGEN	ICY	CHARG	E NUMBER	
This form is affected by the Privacy Act of 1974: See Privacy act statem	,,	HR			
before completing this form. #					
H .	EE	OC_			
Illinois Department of H	uman Rights	and I	EEOC	;	
NAME OF COMPLAINANT (indicate Mr. Ms. Mrs.)	-	i	TELEPHONE NUM	BER (include area code)	
STREET ADDRESS CITY, STATE A	AND ZIP CODE			DATE OF BIRTH	
GIREEI ADDRESS					
NAMED IS THE EMPLOYER, LABOR ORGANIZATION, EMPLOY	VMENT AGENC	V. APP	RENTICESHIP CO	M D YEAR MMITTEE, STATE OR	
LOCAL GOVERNMENT AGENCY WHO DISCRIMINATED AGAIN	NST ME (IF MO	RE TH	AN ONE LIST BELO	JW)	
NAME OF RESPONDENT	NUMBER OF EMPLOYEES		TELEPHONE (I	nclude area code)	
Chick-fil-A Restaurant	MEMBERS 15+	•	866-232-2040		
STREET ADDRESS CITY, STATE A			<u></u>	COUNTY	
PO BOX 500367, Atlanta GA 3	1150				
			DATE OF DISCRI	MINATION	
CAUSE OF DISCRIMINATION BASED ON: Public Accommodations under 775 ILCS 5/5-102(B) based upon se	vual orientation :	and		VEPA) LATEST (ALL)	
marital status	Adai orientation				
			CONTINUING A	ACTION	
THE PARTICULARS OF THE CHARGE ARE AS FOLLOWS			<u> </u>		
SEE ATTA	CHED				
SEE ATTA	CHED				
D 1.6					
Page 1 of					
I also want this charge filed with the EEOC. I will advise the agencies if I	SUBSCRIBE	D AN	D SWORN TO	BEFORE ME	
change my address or telephone number and I will cooperate fully with them in the processing of my charge in accordance with their procedures.	THIS PAY OF Avaust ,2012.				
	or Magas 1	, <u>, , , , , , , , , , , , , , , , , , </u>			
	1 km	IA	AX		
NOTARY SIGNATURE					
	LE LES	JIM			
OFFICIAL SEAL	¥				
S OFFICIAL SEAL.  JACOB J MEISTER	SIGNATURE	by c	COMPLAINANT	DATE	
NOTARY PUBLIC - STATE OF ILLINOIS		V		and correct I swear or affirm	
MY COMMISSION EXPIRES:07/10/15	that I have read th	e above	charge and that it is tru	e to the best of my	
NOTA DV STAMD	knowledge, inform	ation an	a peliet		

## STATE OF ILLINOIS ILLINOIS DEPARTMENT OF HUMAN RIGHTS

CHICAGO OFFICE
DEPARTMENT OF HUMAN RIGHTS
100 W. RANDOLPH ST., SUITE 10-100
CHICAGO, ILLINOIS 60601
(312) 814-6200
(217) 785-5125 TTY

SPRINGFIELD OFFICE
DEPARTMENT OF HUMAN RIGHTS
222 S. COLLEGE, ROOM 101
SPRINGFIELD, ILLINOIS 62704
(217) 785-5100
(217) 785-5125 TTY

CHARGE NO: CHARGE OF DISCRIMINATION

## **COMPLAINANT**

Name

Address

City, State, ZIP

Telephone Number

I believe that I have been personally aggrieved by a civil rights violation committed on (date/s of harm: ongoing as recently as July 16, 2012 ), by:

## RESPONDENT

Name Chick-fil-A Restaurant Address PO BOX 500367 County City, State, ZIP Atlanta GA 3115 Telephone Number 866-232-2040

Notary Public Signature

Rev. 2/09/INT.

The particulars of the alleged civil rights violation are as follows:

## SEE ATTACHED

	<del></del>
	rmation state that I am the Complainant herein, now the contents thereof, and that the same is true
Complainant's Signature and Date	
Subscribed and Sworn to	
Before me this Avgust day	
of August , 2012.	OFFICIAL SEAL  JACOB J MEISTER  NOTARY PUBLIC STATE OF ILLINOIS

Notary Stamp

## Claims of Public Accommodation Discrimination

## A. ISSUES/BASIS

Public Accommodations under 775 ILCS 5/5-102(B) — Direct and indirect publication of a nationwide corporate policy conveying to non-Christians, homosexuals and unmarried individuals who are in "non-traditional" family units that they are unwelcome, objectionable and unacceptable at restaurants operated and licensed by Chic-fil-A.

#### B. PRIMA FACIE ALLEGATIONS

- I am a homosexual male.
- 2. I am not married.
- 3. I am Christian.
- 4. I live with my male partner and daughter in a "non-traditional" family unit.
- 5. Chick-fil-A operates and/or licenses over 1600 restaurants in the United States, fourteen (14) of which are in Illinois, including the following three restaurants in Cook County, Illinois:
  - a. 30 E Chicago Avenue, Chicago, IL 60611;
  - b. 15605 S La Grange Road, Orland Park, IL 60462 and
  - c. 935 E. Golf Road, Schaumburg, IL 60173.
- 6. Although I would like to be treated equally and with dignity and respect at Chickfil-A restaurants, the company's widely published corporate philosophy, culture and policies make clear to me that as an unmarried homosexual in a "non-traditional" family unit, I am inferior to married heterosexuals and therefore, unwelcome, objectionable and unacceptable to Chick-fil-A.
- 7. The repeated published statements of corporate philosophy, policies and culture have been made by Chick-fil-A's corporate officers, including its COO, Dan Cathy; have been ongoing for many years; and have been re-published as recently as July 16, 2012.
- 8. Most recently, on or about July 16, 2012, the COO of Chic-fil-A made the following public statements about Chick-fil-A's corporate philosophy, policy and culture to the press with the knowledge and intent that those statements would be published in writing and widely broadcast to would-be customers of Chick-fil-A restaurants:

- (a) "[A]s an organization we operate on biblical principles. So that is what we claim to be. [We are] based on biblical principles..."
- (b) "We are very much supportive of...the biblical definition of the family unit. We are a family-owned business, a family-led business, and we are married to our first wives. We give God thanks for that."
- (c) Chick-fil-A's mission is "to take biblical truth and put skin on it. ... We're talking about how our performance in the workplace should be the focus of how we build respect, rapport and relationships with others that opens the gateway to interest people in knowing God."
- (d) "All throughout the New Testament there is an evangelism strategy related to our performance in the workplace. ... Our work should be an act of worship. Our work should be our mission field."
- (e) "[W]e are inviting God's judgment on our nation when we shake our fist at him and say, "We know better than you as to what constitutes a marriage."
- 9. As a result of the foregoing published statements regarding Chick-fil-A's corporate philosophy, culture and policies, as an unmarried homosexual in a "non-traditional" family unit, I know that my family and I are looked down upon, loathed, unwelcome, objectionable and unacceptable to Chick-fil-A.
- 10. Each of Chick-fil-A's licensees, including the licensees which are named as respondents have contractually agreed to follow, comply with and refrain from rejecting the statements of corporate policy and "values" as stated by Chick-fil-A's COO, Dan Cathy.
- 11. Each of Chick-fil-A's licensees, including the licensees which are named as respondents have contractually agreed to be part of the Chick-fil-A "brand" and "values" as determined and dictated by the Chick-fil-A licensor.
- 12. Despite being given adequate opportunity or being asked, the Chick-fil-A licensees located in Chicago, Orland Park and Schaumburg have refused to distance themselves from or otherwise repudiate the "values" and statements of corporate policy made by Chick-fil-A's COO, Dan Cathy.
- 13. On belief, as licensees of Chick-fil-A, each of the local owners have entered into contracts with Chick-fil-A which require them to adhere to and refrain from contradicting Chick-fil-A's "values" and corporate policies and philosophy, including, but not limited to the statements of policy and philosophy set forth in Paragraph 9, above.

- 14. I do not believe that it is possible for me to eat at Chick-fil-A without being discriminated against simply because I am an unmarried homosexual in a "non-traditional" family unit.
- 15. Beginning in February 2012, Chick-fil-A has adamantly denied repeated requests from Chicago Alderman Proco "Joe" Moreno and The Civil Rights Agenda to adopt and publish a broad non-discrimination policy which includes a prohibition on discrimination against anyone because of marital status, gender identity or sexual orientation in all aspects of employment and public accommodations.
- 16. Chick-fil-A's adamant refusal to adopt a basic non-discrimination policy further evidences the discriminatory motives and intent of its corporate policies, philosophy and culture.
- 17. In violation of 775 ILCS 5/5-102(B), as a result of Chick-fil-A's corporate policies which have been both diretly and indirectly published by the company's executive officers, I am being denied a public accommodation free from discrimination against me.

# State of Illinois Department of Human Rights

## PUBLIC ACCOMMODATIONS INFORMATION SHEET

Departn	nent of Human Rights	PLEASE	PRINT LEGI	BLY	Toda	ay's Date:	08/01/2012
1. PERSONAL INI	FORMATION:						A DT II
NAME:			ADDRESS:				APT#:
CITY:			STATE:	ZIP:		PHONE #:	
E-MAIL:			ALT. PHONE #	i:		ALT. PHONE#:	
2. PERSONAL DA	TA: Please provide the follo	owing informat	ion for statist	ical purpo	ses only:		
DATE OF BIRTH:	SEX:	owing intollinat	JOIT TOT STATIO	ioui pai po	555 511171		
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Italy = Y	Japan = J		Korea =				
Mexico = M	Middle East = L		Pakistan			Philippines	
Poland = O	Puerto Rico = P		U.S.A. =	<u>U</u>		Vietnam =	<u> </u>
Other African/	Other		Other	_		Other	
Non Arab = F	East Asia = W		Eastern	Europe = E		Hispanic =	<u>H</u>
Other = Z	Specify:						
unable to locate	ONTACT INFORMATION: you. Make sure their mailin vide this information and we	ng addresses a	re different fr	rom your n	nailing addre	ss. Your charg	ge could be dismissed
	Jacob Meister				N. Westerr		
CITY:			STATE:	ZIP:	60647	PHONE #:	2) 201-6555
	Chicago		ADDRESS:		00647	(3)	APT#:
NAME:			AUUKESS:				, , , , , ,
CITY:			STATE:	ZIP:		PHONE #:	
Respondent), th	INFORMATION: Write out at you believe discriminated	the full legal na against you in	ame of the pl Illinois.	ace of pub	olic accommo	odation or orga	nization (i.e. the
NAME:	nick-fil-A Restaurant		ADDITEOU.		P.O. Bo	ox 500367	
CITY:	STA*	TE: ZIP:		COUNTY:		PHONE#:	
Atla			1150			(86	66) 232-2040
CHECK THE TYPE OF	RESPONDENT THAT DISCRI		INST YOU IN	ILLINOIS:		1 5 . 751	- / -
Airline/Bus/Train	2	ery Store	Health Club		Hotel/Motel	Park/Pla	ice of Recreation
Theater	Professional Office/Public Of	ficial	Other:				
Government Agency:	Federal State	County	City	Specify:			
OFFICE USE ONLY	CONTROL NUMBER:			INVE	STIGATOR II	NITIALS:	
			<u> </u>		***************************************		

100 W. Randolph St., 10th Floor, Attn. Intake Unit, Chicago, IL 60601; 312-814-6200; 866-740-3953 (TTY); INTERVIEWS MON.-THURS. 8:30 AM to 4:00 PM In Springfield: 222 South College, Room 101-A, Attn. Intake Unit, Springfield, IL 62704; 217-785-5100; 866-740-3953 (TTY);

WEBSITE: www.illinois.gov/dhr/

CHICAGO FAX NO. 312-814-6251

CIS-PA Rev 1/31/12

5. DESCRIPTION OF THE IS:	SUES AND BASES THE IDAK	IS BEING REQU	IESTED TO INVI	STIGATE.
In the spaces below, please indicate	each issue (harm) and basis (type	of discrimination)	which you would life	ke the Department to Investigate.
Note: The bases (types of discrimina	ition) which the Department can inv	estigate are listed	on page 2 of this f	orm. Some common issues (harms) are:
		<b>5</b>	- hd on the 110	e of a guide, hearing, or support dog.
Denied or refused equal enjoyment,	goods or services of a facility.	Denied servic	e pased on the us	e of a guide, nearing, or support dog.
Lack of disability parking. Inacces	sible entrance/restrooms. Inacc	essible route from	entrance to the ar	ea where goods or services are provided.
Plages take your time and complete	all the information requested for ea	ch issue and basis	s alleged, so we ca	n serve you better. Fill in a separate
section for each issue and basis.	an the information reduceres to see	<u>1011</u>	J	
A. FIRST ISSUE OF HARM OR ACTION	N TAKEN AGAINST YOU BY RESPONDEN	<u> </u>		- <del></del>
Public Accommodation Discrim				
BASIS: Note: See Page 2 for the Bases IDHR can	n investigate.		DATE OF ACTION:	07400040
Sexual Orier	ntation and Marital Status			07/16/2012
REASON GIVEN BY RESPONDENT FOR TH	HE ACTION TAKEN AGAINST YOU:			
see attached EXPLAIN WHY YOU FEEL DISCRIMINATED	AGAINST BECAUSE OF THE BASIS IDEN	NTIFIED ABOVE:		
see attached	TOUR LIED.			
HOW OTHERS IN YOUR SITUATION WERE	: IKENIEU.	for being "trad	itionally" marrie	d
married non-homosexuals are	ION TAKEN AGAINST YOU BY RESPONDI	ENT (if applicable):	monday marrie	
B. SECOND ISSUE OF HARIWOR ACTI	JOIN MANCHANDA HAVE TO BE THE OF CHAPTE	, A		
BASIS: Note: See Page 2 for the Bases IDHR car	n investigate.		DATE OF ACTION:	<del></del>
REASON GIVEN BY RESPONDENT FOR TH	HE ACTION TAKEN AGAINST YOU:			
EXPLAIN WHY YOU FEEL DISCRIMINATED	) AGAINST BECAUSE OF THE BASIS IDEN	NTIFIED ABOVE:	<del></del>	
HOW OTHERS IN YOUR SITUATION WERE	TREATED:			
6. WITNESS INFORMATION	AND SUPPORTING DOCUME	NTS:		
6. WITNESS INFORMATION	AND SUPPORTING DOCUME!	NTS:		PHONE:
		NAME:		PHONE:
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NAME:  ADDRESS:  CITY/STATE/ZIP  Do you have any documents to supp  7. SPECIAL BASES:	PHONE:  port your claim of discrimination?	ADDRESS:  CITY/STATE/ZI  YES   Z		PHONE:
NAME:  ADDRESS:  CITY/STATE/ZIP  Do you have any documents to supp  7. SPECIAL BASES:	PHONE:  Dor't your claim of discrimination?  OR MENTAL DISABILITY as:	ADDRESS:  CITY/STATE/ZI  YES   Z		PHONE:
NAME:  ADDRESS:  CITY/STATE/ZIP  Do you have any documents to support of the supp	PHONE:  Dor't your claim of discrimination?  OR MENTAL DISABILITY as a SABILITY(-IES):	ADDRESS:  CITY/STATE/ZI  YES   Z		PHONE:
NAME:  ADDRESS:  CITY/STATE/ZIP  Do you have any documents to support of the supp	PHONE:  Dor't your claim of discrimination?  OR MENTAL DISABILITY as a SABILITY(-IES):	ADDRESS:  CITY/STATE/ZI  YES   Z		PHONE:
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NAME:  ADDRESS:  CITY/STATE/ZIP  Do you have any documents to suppose the suppose of the suppose	PHONE:  DOR'T your claim of discrimination?  OR MENTAL DISABILITY as a SABILITY (-IES):  ME AWARE OF EACH DISABILITY:  ORM OF ACCOMMODATION AND RESPONSIVE A DISCRIMINATION: (i.e., testified at a discrimination to whom you complained)	NAME:  ADDRESS:  CITY/STATE/ZI  YES   Abasis:  CITY/STATE/ZI  Abasis:  CITY/STATE/ZI  Abasis:  Abasis:  Abasis:  CITY/STATE/ZI  Abasis:  Abasis:  CITY/STATE/ZI	NO	arding this situation with any other

## PUBLIC ACCOMMODATIONS INFORMATION SHEET

IDHR Notice of Accessibility: IDHR's programs are accessible to persons with disabilities in compliance with the ADA and Sec. 504 of the Rehabilitation Act of 1973. A person with a disability needing an accommodation to participate in IDHR programs should contact Susan Allen, the ADA Coordinator, at 217-785-5119, 217-785-5106 (fax), 866-740-3953 (TTY) or e-mail susan.allen@illinois.gov.

Instructions: Read this entire form and all the instructions carefully before completing. All questions should be answered. This form must be postmarked or received by the IDHR within 180 days of the date of the alteged discrimination. The IDHR must establish if it has the right under the law to investigate your public accommodations discrimination claim. If the IDHR accepts your claim of public accommodations discrimination, information will be typed on an official charge form. The charge form must be signed, notarized and returned to the IDHR in a timely manner. The form should be signed and dated below. Use additional sheets if necessary. THIS IS NOT A CHARGE. If IDHR accepts your claim, we will send you a charge form for signature.

Protected classes: The Department of Human Rights can investigate charges of discrimination filed against places of public accommodation, such as restaurants, recreational facilities, transportation facilities or businesses which are open to the public. Charges can be also filed against public officials. The Department can investigate charges against educational institutions alleging discrimination in enrolling in education programs or denial of access to facilities, goods, or services, or severe or pervasive harassment where the educational institution failed to stop the conduct.

The IDHR can only investigate charges alleging the following Bases of discrimination: Age (40 and over), Physical or Mental Disability, Retaliation (complained about unlawful discrimination, filed a prior discrimination claim, or testify at a discrimination hearing), Coercion/Aiding and Abetting (helping or forcing a person to commit unlawful discrimination based upon any of the categories listed), Race, Unfavorable Military Discharge, Marital Status, Color, Ancestry, Military Status, Religion, National Origin, Sex, Sexual Orientation, or order of protection status. The IDHR cannot investigate unfair public accommodation actions such as: political affiliations, personality conflicts, etc., unless such actions are alleged to be for one or more of the bases (Types of Discrimination) listed above. The IDHR cannot investigate unfair actions within prison facilities because they are not places of public accommodations. The Department cannot investigate allegations related to curriculum content or course offerings. The IDHR cannot investigate charges against the Federal Government or Federal Officials.

NOTICE TO COMPLAINANT ON RELEASE OF IDENTITY AND PERSONAL INFORMATION The Illinois Human Rights Act ("Act"), 775 ILCS 5/1-101 et seq., and Section 2520.330 of the Department's Rules and Regulations, 56 III. Admin. Code, Ch. II, Section 2520.330, require a charge to contain certain information in such detail as to substantially apprise the parties of the time, place, and facts with respect to the alleged civil rights violation. Pursuant to the Department's Rules and Regulations (2 III. Admin Code, Ch. X, Section 926.210), anyone who submits information to the Illinois Department of Human Rights ("IDHR") in connection with a discrimination charge should take notice and be aware of the following:

- (a) All contents and files maintained by IDHR pertaining to charges shall be confidential and not subject to public disclosure. Relevant exceptions are: 1) the parties to a charge may inspect the file at any time subsequent to the written notification of substantial evidence, notice of default, or notice of dismissal, administrative closure, or approval of terms of settlement by the Human Rights Commission ("Commission"); 2) after the filing of a Complaint with the Commission or the institution of judicial proceedings involving a charge, the Director may release information pertaining to the charge if such information is requested of IDHR or if the Director finds such information newsworthy, useful in education or training, relevant to an issue before the General Assembly, or similarly appropriate for disclosure.
- Authorized personnel within IDHR analyze information that IDHR collects. This information may include personal information. IDHR staff may need to reveal some of the personal information to individuals outside the office in order to verify facts related to the charge, or to discover new facts which will help IDHR to determine whether the law has been violated. IDHR may need to disclose to Respondent correspondence, that IDHR receives from Complainant or other sources.
- IDHR may release the identity and personal information of the parties pursuant to a Freedom of Information Act ("FOIA") request, a subpoena or a court order, and information submitted to or obtained by IDHR may also be revealed to persons outside of IDHR to enforce a Commission Order or a settlement agreement. In addition, if a Request for Review is filed, the Chief Legal Counsel's decision is published in the Department's website, which is available to the public.
- (d) No person is required to file a charge with IDHR and reveal personal information to IDHR; however, if a person files a charge and IDHR cannot obtain the information needed to fully investigate the allegations in the charge, IDHR may close the case.

## CONSENT AGREEMENT AND RELEASE

I have read the above "Notice to Complainant" and I understand that: 1) In the course of investigating my charge, IDHR will reveal my identity (including my name) and my personal information to named Respondent(s) in my charge to obtain facts and evidence regarding my charge; 2) I do not have to reveal my personal information to IDHR, but IDHR may close my charge if I refuse to reveal information needed to fully investigate my charge; 3) IDHR may be required by law, subpoena, court order, and/or FOIA request to disclose my charge and information in the Department's investigation file concerning my charge to persons outside of IDHR; 4) If I file a Request for Review, IDHR will publish the Chief Legal Counsel's decision in the IDHR's website, which decision will contain my name and may contain my personal information.

If IDHR takes a charge based on the information provided, I consent for IDHR to disclose my identity and personal information as necessary to process and investigate my charge, and I release IDHR from any liability whatsoever concerning disclosure of my identity and any personal information I provided to IDHR or IDHR obtained in process ase as indicated above. My signature below verifies the accuracy of the information

Signature Name (printed):

Note: If there is certain personal information you would like with prease/discuss your concerns with an intake supervisor.

### **DHR Notice to Parties**

### Interpreters

The Department provides sign language interpreters upon request. For language other than English, it is the responsibility of the non-English speaking party to secure an interpreter if one is needed. The interpreter must be 18 years of age or older and able to communicate effectively in both languages.

## The Cooper v. Salazar injunction

The Illinois Department of Human Rights ("Department") is under a federal-court injunction that, among other things, orders the Department:

"to cease permanently from relying on credibility determinations made without affording the rights of confrontation and cross-examination".

See, Cooper v. Salazar, #98 C 2930, U.S. District Court for the Northern District of Illinois, Order dated

November 1, 2001, at p. 26, ¶1.

## Meaning of the Cooper Injunction

The Department cannot assess the credibility of Complainant's testimony, the testimony of Complainant's witnesses or the testimony of Respondent's representatives or the witnesses of Respondent where there is conflicting testimony. In other words, if the determination of substantial evidence turns on issues of credibility, the Department should make a finding of substantial evidence so that a trier of fact may resolve those issues of credibility. This means that if a determination of lack of substantial evidence requires the Department to make a finding of fact as to conflicting evidence, the Department will make a finding of substantial evidence so that credibility may be resolved by the Human Rights Commission at a Public Hearing or in circuit court.

The Illinois Human Rights Act defines "substantial evidence" as:

"evidence which a reasonable mind accepts as sufficient to support a particular conclusion and which consists of more than a mere scintilla but may be somewhat less than a preponderance". Illinois Human Rights Act §7A-102(D)(2), codified at 775 ILCS 5/7A-102(D)(2).

## The Meaning of Credibility

The Illinois Department of Human Rights is an investigatory agency. The Department's purpose is to gather all of the evidence from each of the parties as to whether Respondent may or may not have discriminated against the Complainant within the meaning of the Illinois Human Rights Act. The Department's purpose is to review all of the evidence and make a determination based upon the law as to whether there is sufficient evidence of discrimination to file a complaint against the Respondent with the Illinois Human Rights Commission. The Department will not make a finding that evidence submitted by a party is either believable or not believable. Thus, the Department will not base its findings on the fact that one of the parties is not telling the truth or that one party's evidence is not believable. If the resolution of the charge of discrimination requires believing the evidence of one party over another party, the Department will make a finding of Substantial Evidence and refer the matter to the Illinois Human Rights Commission so that a trier of fact may resolve the case.

## Conflicting evidence exists when there are:

- 1. Statements of a person with material first hand knowledge contradicted by statements of a different person with material first hand knowledge.
- 2. Business records contradicted by oral statements of a person with material first hand knowledge.
- 3. Business records of one person contradicted by business records of another person.